



THE ART OF PROCESS FACILITATION

DAY 4

CONTENT

- ▶ Principles for designing successful process architectures to enliven your collaboration ecosystem
- ▶ The purpose of structure to sustain systems aliveness
- ▶ Overview of facilitation tools and approaches according to the Collective Leadership Compass

RESULTS

- ▶ Co-designed process architecture for transformative change (selected case work in each course)
- ▶ Plan for your learning journey including peer-coaching and a personal action plan to strengthen your competence as a dialogic process facilitator



20 credits

PART 2

KEY TAKE-AWAYS

- ▶ Application of process and structure: dialogic design of key stakeholder events
- ▶ Design of process architecture for your collaboration ecosystem and personal action plan as dialogic process facilitator

DAY 3

CONTENT

- ▶ Balancing structural and dialogic interventions
- ▶ Facilitating conversations in Phase 2 of Dialogic Change Model (building and formalizing)
- ▶ The flow of divergence and convergence in dialogic events and processes

RESULTS

- ▶ Application of facilitation interventions and consensus building in dialogic events
- ▶ Insights on facilitating an outcome-oriented process



DAY 2

CONTENT

- ▶ The role of Dialogic Process Facilitators: enlivening collaboration ecosystems
- ▶ Creating a thinking environment and deepening inquiry skills in peer-coaching exercise
- ▶ Facilitating conversations in Phase 1 of Dialogic Change model (exploring and engaging)

RESULTS

- ▶ Understanding and exercising the power of listening and inquiry in dialogic facilitation
- ▶ First facilitation practice opportunities and case work



10 credits

PART 1

KEY TAKE-AWAYS

- ▶ Deepened understanding of dialogue and self-awareness on own performance as facilitator incl. strengths and development areas
- ▶ Preparation of meetings as dialogic facilitator in the different phases of the Dialogic Change Model

DAY 1

CONTENT

- ▶ Development of successful dialogue and collaboration with dialogic practices
- ▶ Dialogic Facilitation as a Collective Leadership task
- ▶ Reflection on communication patterns and presence as dialogic facilitators

RESULTS

- ▶ Awareness and co-creation of factors enabling successful dialogue and collective intelligence
- ▶ Interactive mapping of personal areas of attention regarding Collective Leadership